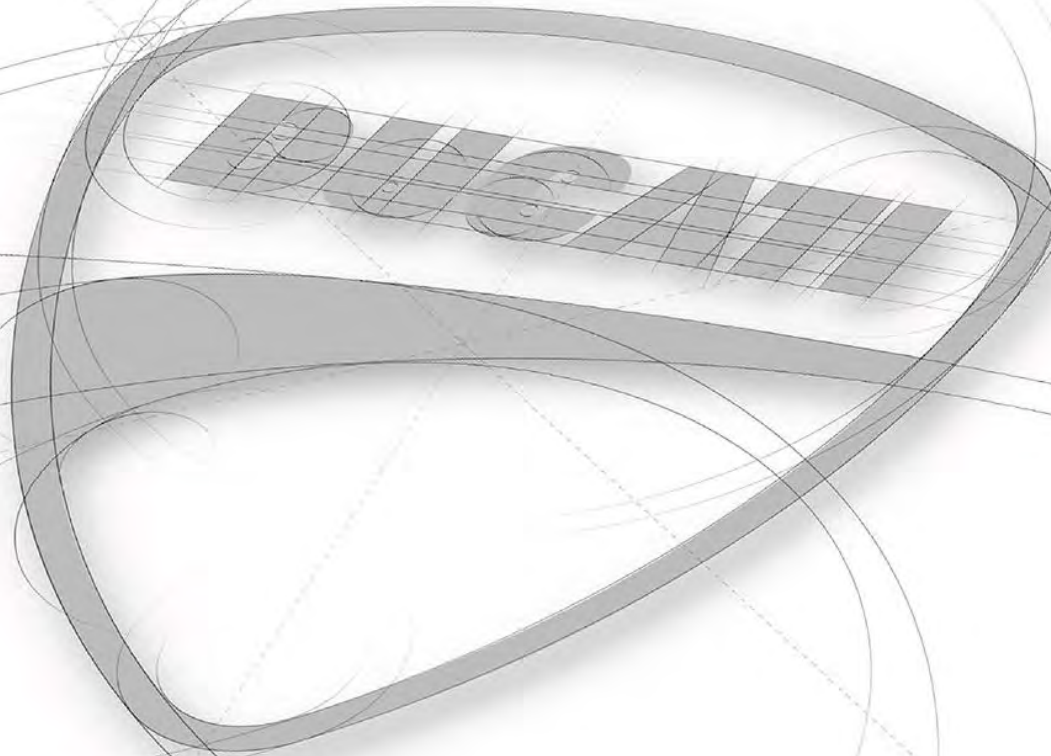


MyDucati Tutorial

English



MyDucati Tutorial

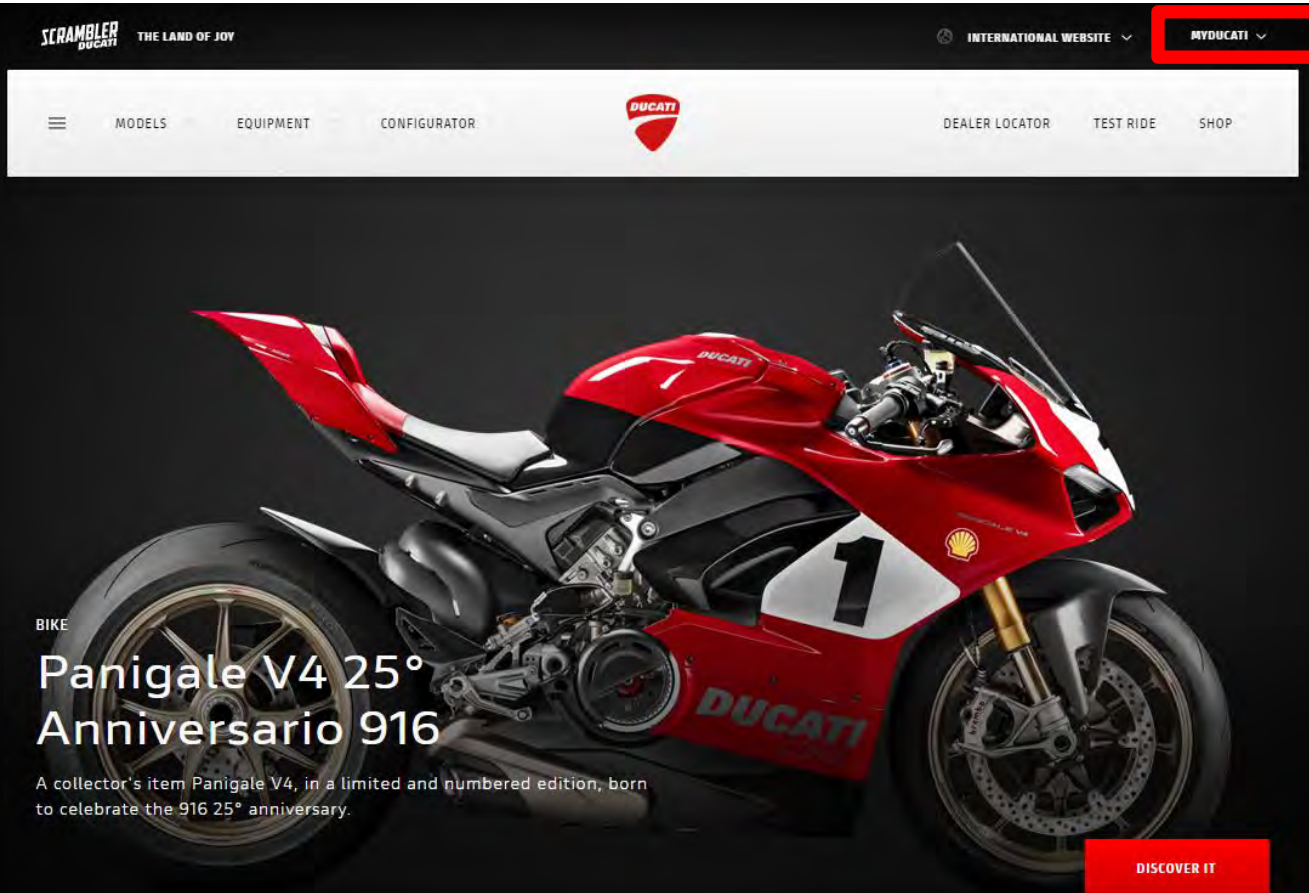
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MyDucati

Your personal area on the Ducati website.



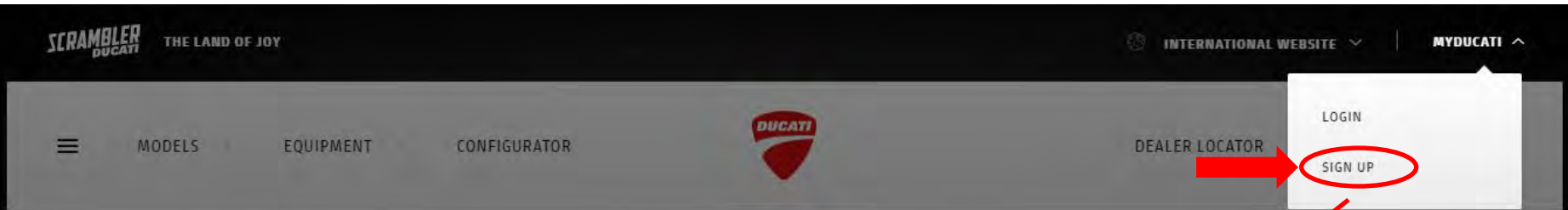
You will find the Ducati website at the following link : <https://www.ducati.com>

Click on **MYDUCATI** (top right) and you will access your personal area.



MyDucati

MyDucati Sign up




If you have never registered, click on **SIGN UP**

If you have already done, go to page. 6

A screenshot of the MyDucati registration form. The form is white with a red and white Ducati logo at the top. Below the logo is the text 'MyDucati'. The form contains several input fields: 'E-MAIL', 'NAME', 'LAST NAME', 'UNITED STATES' (a dropdown menu), 'Password', and 'Confirm password'. Below these fields is a section titled 'Consent for the processing of personal data'. It includes a paragraph of text and two checkboxes with their respective labels. At the bottom of the form is a red 'REGISTER' button. A red arrow points from the 'SIGN UP' button in the header to the 'REGISTER' button in the form.

MyDucati

MyDucati Sign up



MyDucati


E-MAIL

NAME LAST NAME

UNITED STATES

Password Confirm password

Consent for the processing of personal data

Before proceeding, please read our [privacy policy](#). 

I have read and understood the privacy notice and I hereby consent to the processing of my personal data by Ducati Motor Holding S.p.A.:

for marketing activities via email (newsletters), telephone, text and multimedia messages, chats, banners on our websites and apps, instant messaging, social networks, and conventional mail

to understand your preferences through automated individual decision-making activities and better serve you

REGISTER

[TERM OF USE](#) [PRIVACY](#) [COOKIE](#)

Complete the form in all its fields:

- › E-mail
 - › If you are already a member of one or more Clubs, we recommend registering with the same e-mail address provided when you joined the Club.
- › First name
- › Last name
- › Country
- › Password
- › Confirm password
- › Consent for the processing of personal data
 - › You can consult the Privacy Policy by clicking on the link on the page.

Then click on **REGISTER**.

You'll receive an email at the address provided and you can complete the registration by following the instructions in the email.

MyDucati

MyDucati Login

Enter your credentials:

- > Username
- > Password

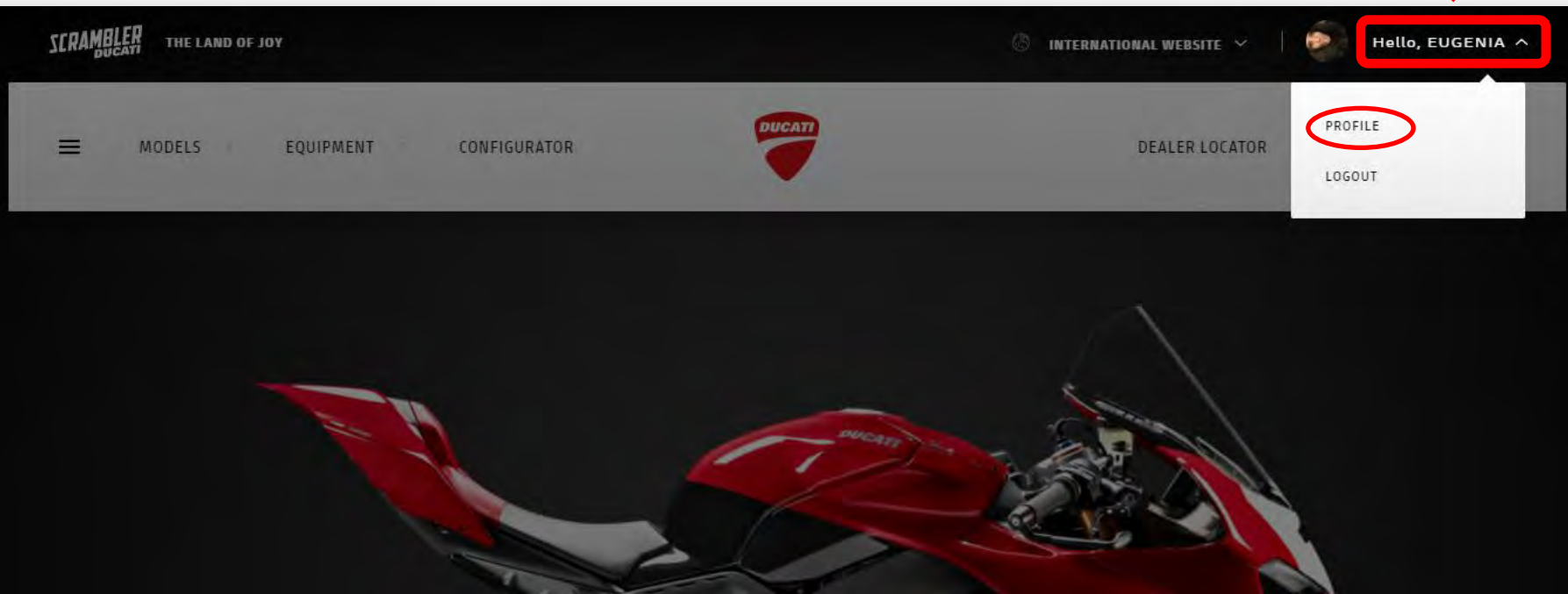
Click on **LOG IN**.

If you don't remember the password click on "Forgot Password?" (under the Login button).

Enter your e-mail address and click on **RESET PASSWORD**.
You'll receive an email to the indicated address with instructions to reset the password.

MyDucati

Home Page



Click on your name on the top right.

You can then click on:

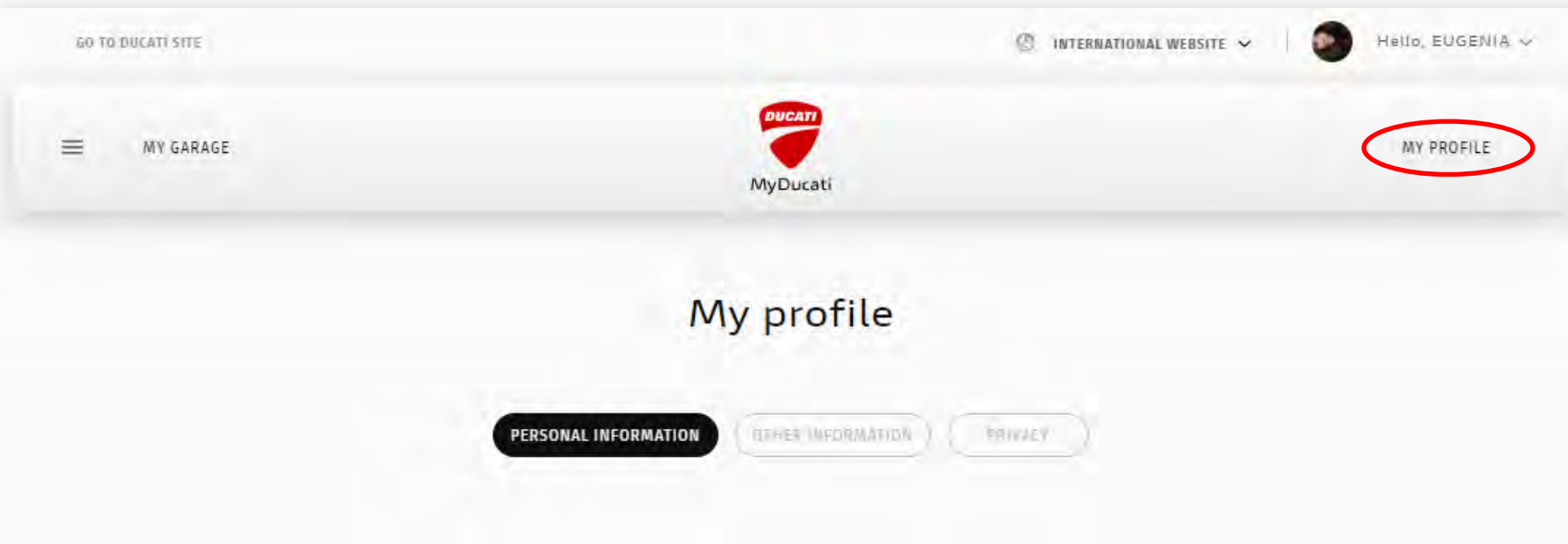
› PROFILE

To visit all sections of your personal profile.

› GO OUT

To log out






In My profile section you will find three sub-sections:

- › PERSONAL INFORMATION
- › OTHER INFORMATION
- › PRIVACY

MyDucati

Personal information

The screenshot shows the 'My profile' page on the MyDucati website. The page is titled 'My profile' and has three tabs: 'PERSONAL INFORMATION' (selected), 'OTHER INFORMATION', and 'SECURITY'. The 'PERSONAL INFORMATION' tab contains the following fields:

Profile picture	 Edit photo	Your Ducati Code	01174863
Name *	EUGENIA	Last Name *	SIMONI
E-mail *	<input type="text"/> Change	Password	***** Change
Date of birth	1 / 12 / 1988	Gender	<input type="checkbox"/> MALE <input checked="" type="checkbox"/> FEMALE
Facebook Account	<input type="text"/>	Instagram Account	<input type="text"/>
Cell Phone	<input type="text"/>	Street address	<input type="text"/>
City	<input type="text"/>	Zip/Postal Code	<input type="text"/>
Country *	ITALY	Nickname	EUGENIA.SIMONI2291.728201598087

At the bottom of the form is a red 'SAVE' button.

In this section, if you wish, you can update your profile with the missing data.

MyDucati

Other information

The screenshot shows the 'My profile' page on the MyDucati website. The 'OTHER INFORMATION' tab is selected. The page contains several form fields for user information:

- Education: --NONE--
- Family Status: --NONE--
- Job Position: --NONE--
- Company Industry: --NONE--
- How many cars do you currently own?: CHOOSE AN OPTION
- Main Car: CHOOSE AN OPTION
- Height: _____ CM

Below these fields is a section titled 'What sports do you follow or practise?' with two columns of checkboxes:

	Practised	Followed		Practised	Followed
CAR RACING	<input type="checkbox"/>	<input type="checkbox"/>	SKIING	<input type="checkbox"/>	<input type="checkbox"/>
FOOTBALL/SOCCER	<input type="checkbox"/>	<input type="checkbox"/>	EXTREME SPORTS	<input type="checkbox"/>	<input type="checkbox"/>
CYCLING	<input type="checkbox"/>	<input type="checkbox"/>	TENNIS	<input type="checkbox"/>	<input type="checkbox"/>
HORSE RIDING	<input type="checkbox"/>	<input type="checkbox"/>	HIKING	<input type="checkbox"/>	<input type="checkbox"/>
GYM, FITNESS	<input type="checkbox"/>	<input type="checkbox"/>	SAILING	<input type="checkbox"/>	<input type="checkbox"/>
GOLF	<input type="checkbox"/>	<input type="checkbox"/>	AMERICAN FOOTBALL	<input type="checkbox"/>	<input type="checkbox"/>
MOTORCYCLE RACING	<input type="checkbox"/>	<input type="checkbox"/>	HOCKEY	<input type="checkbox"/>	<input type="checkbox"/>
SWIMMING	<input type="checkbox"/>	<input type="checkbox"/>	OTHER	<input type="checkbox"/>	<input type="checkbox"/>
BASKETBALL	<input type="checkbox"/>	<input type="checkbox"/>			

A red 'SAVE' button is located at the bottom center of the form.

In this section, if you wish, you can update your profile with your interests.



My profile

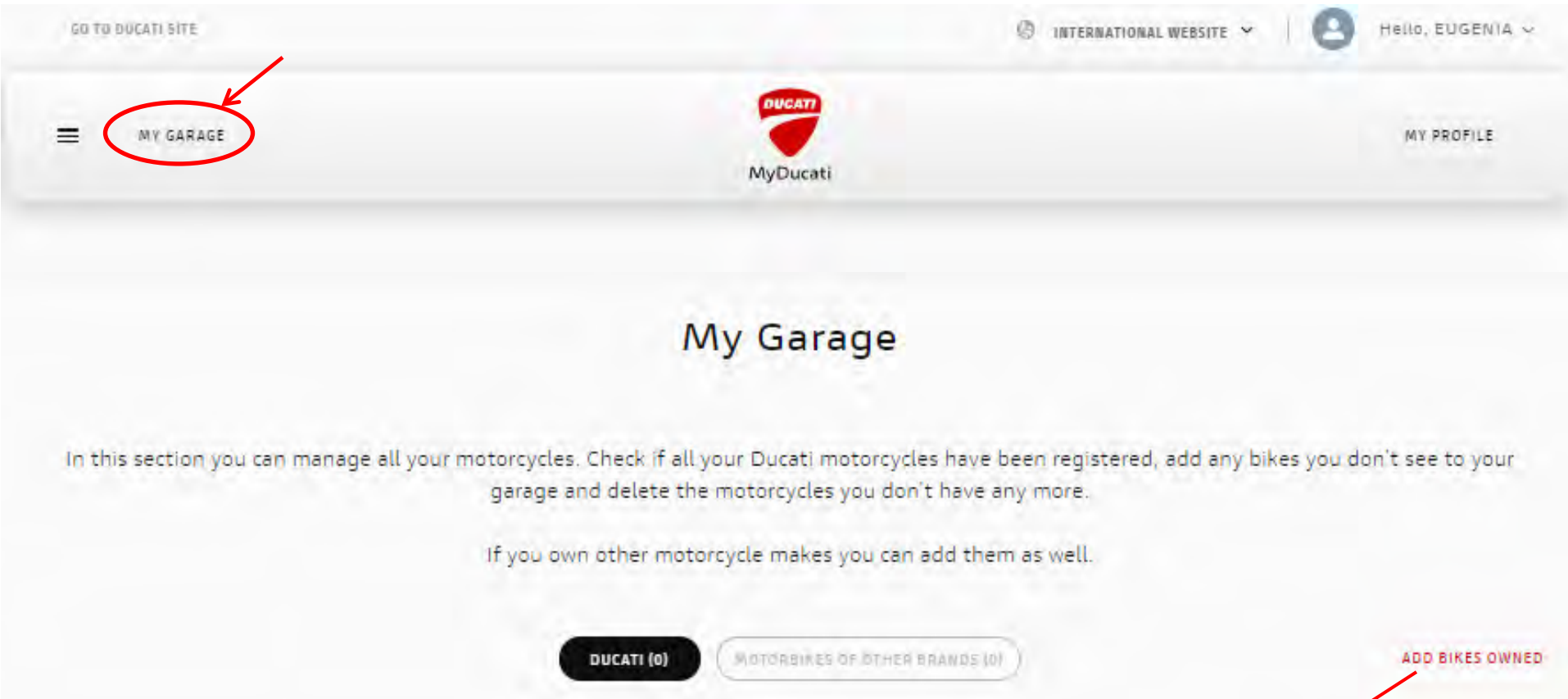
PERSONAL INFORMATION OTHER INFORMATION **PRIVACY**

For Ducati it is important to stay in touch with you, and we hope you feel the same way about us. Your data is a precious asset that Ducati processes with maximum protection and transparency. In this section you can view and update your consent choices and preferences.

I have read and understood the [privacy notice](#) and I hereby consent to the processing of my personal data by Ducati Motor Holding S.p.A.:

- for marketing activities via email, telephone, text and multimedia messages, chats, banners on our websites and apps, instant messaging, social networks and conventional mail
- Newsletter Ducati
- Newsletter Scrambler
- Newsletter Ducati Online Shop
- to understand your preferences through automated individual decision-making activities and better serve you

In this section you can consult the Privacy Policy (by clicking on the link indicated) and manage your consent.



GO TO DUCATI SITE

INTERNATIONAL WEBSITE

Hello, EUGENIA

MY GARAGE

MY PROFILE

My Garage

In this section you can manage all your motorcycles. Check if all your Ducati motorcycles have been registered, add any bikes you don't see to your garage and delete the motorcycles you don't have any more.

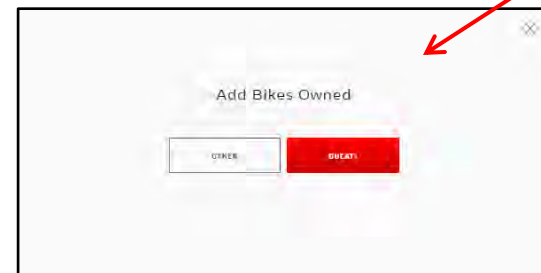
If you own other motorcycle makes you can add them as well.

DUCATI (0) MOTORBIKES OF OTHER BRANDS (0)

ADD BIKES OWNED

By clicking on **My Garage** you can:

- › View the bikes in your possession (if you have already entered them previously)
- › Enter the motorbike(s) owned by clicking on the **ADD BIKES OWNED** button



MyDucati

Add a Ducati bike

The screenshot shows the 'Add a Ducati bike' form. It has a title bar with a close button (X). The form contains three dropdown menus: 'FAMILY', 'MODEL', and 'PURCHASE YEAR'. Below these are two radio buttons: 'NEW' (selected) and 'USED'. A note states: 'To register your ownership of this motorcycle in the Ducati systems, submit the necessary documentation now or do it later.' At the bottom, there are two buttons: 'ADD WITH DOCUMENTATION' (red) and 'ADD WITHOUT DOCUMENTATION' (white).

You can complete this section with the data relating to your Ducati.

If your bike is not in the list, select Other and enter the model yourself.

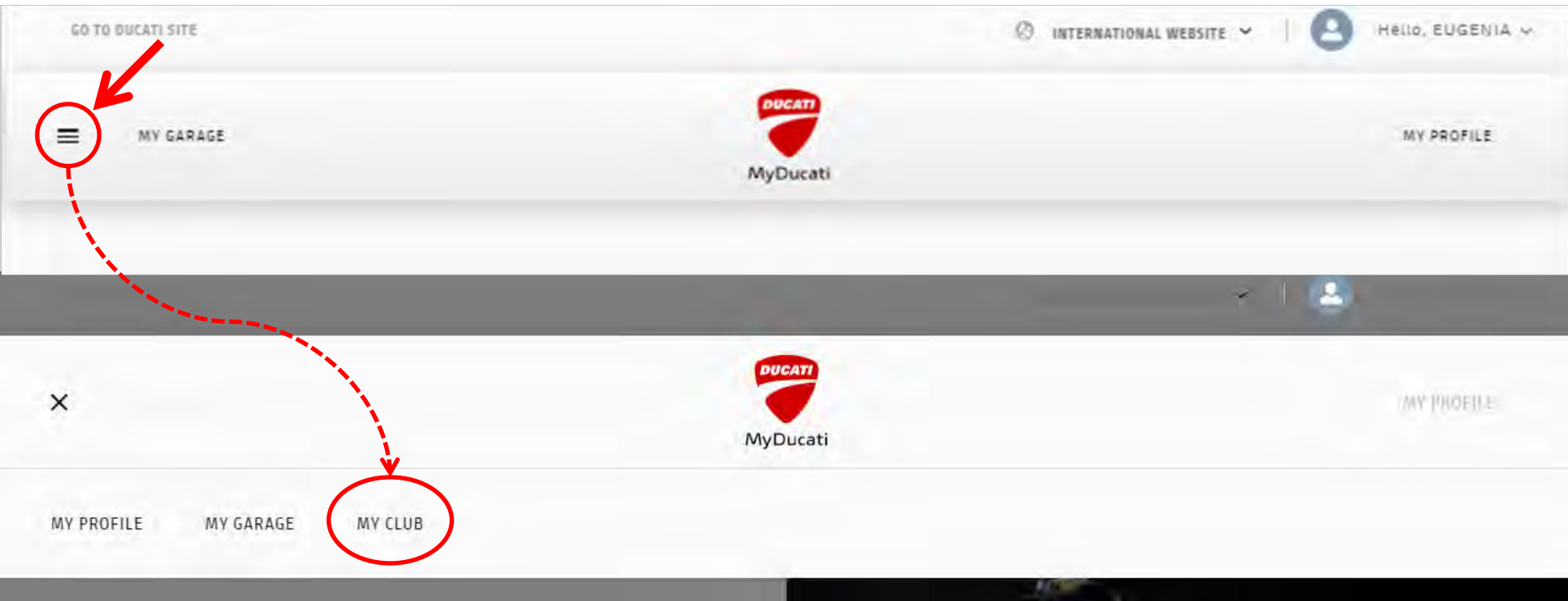
You can enter the necessary documentation immediately or at a later time.


This screenshot shows the 'Add a Ducati bike' form with specific data entered. The 'FAMILY' dropdown is set to 'PANIGALE', the 'MODEL' dropdown is set to 'PANIGALE V4 251 ANNIVERSARIO 916', and the 'PURCHASE YEAR' dropdown is set to '2019'. The 'NEW' radio button is selected. The same note and buttons as the previous screenshot are present.

The screenshot shows the 'Bike certification' screen for a '1299 Panigale S Anniversario'. It instructs the user to 'Upload the front and back copy of your ID document and bike registration document to register your ownership in our systems'. It specifies a 'Maximum size: 5 MB' and 'Formats allowed: JPG, PNG, PDF'. There are two dashed boxes for uploads: 'Select or drag and drop the scan of your identity document' and 'Select or drag and drop the scan of your bike registration document'. At the bottom, there are 'Go Back' and 'UPLOAD DOCUMENTS' buttons.

MyDucati

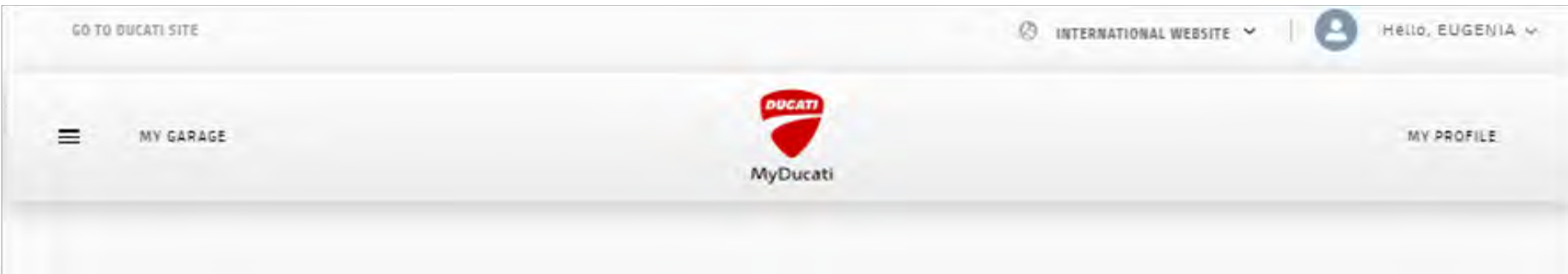
My Club



By clicking on the symbol at the top left  you will see the list of (currently active) MyDucati sections:

- › My Profile
- › My Garage
- › **My Club** → Click to access the DOC section





My Club

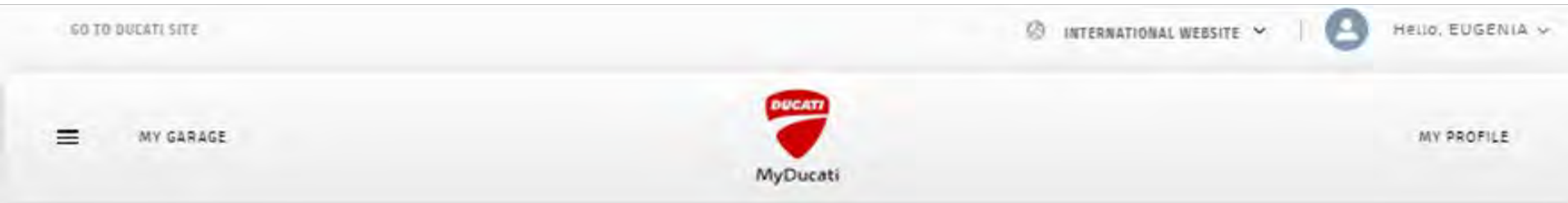
Joining a Desmo Owners Club means enjoying special privileges, such as: official communication from Ducati, the DOC card and other gadgets, free guided tour of the Ducati factory and Museum, special conditions to attend events like the World Ducati Week (WDW), all the Ducati Riding Academies (DRE), trade fairs like EICMA and access to annual agreements with Ducati partners and suppliers.

[JOIN A DOC](#)

In **My Club** section you can:

- › View the Clubs you are already registered with
If you don't see your Club on this page (scrolling down), report it to your President or write an email to club@ducati.com
- › Apply for registration to a Club by clicking on the **JOIN A DOC** button





Fill in all the mandatory fields:

- › Name (pre-filled)
- › Last Name (pre-filled)
- › E-mail (pre-filled)
- › Find a Club → see pag. 17
- › T-shirt Size
- › Type (Pilot, Fan, Passenger)
- › Cell Phone
- › Date of birth (not mandatory)
- › Street address
- › City
- › Zip/Postal Code
- › Country (pre-filled)

My Club

Join a DOC

Fill in the form to be contacted by the Club that will examine your request and allow you to join the big family of Desmo Owners Club.

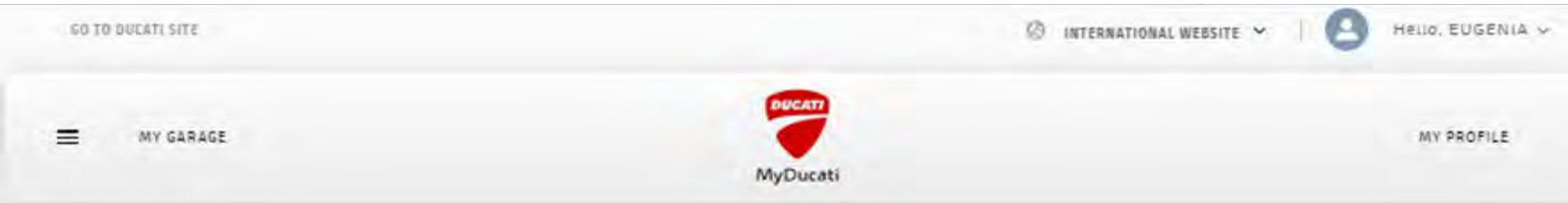
* Required field

Name

EUGENIA

Last Name

Find a Club by Name



You can search the Club by typing its **Name**, whole or only partially.

Clubs corresponding to your search will be displayed.

Then select the Club and make sure the system has recognized the selection as valid.

PLEASE NOTE:

You won't find the clubs you are already registered in the list.

Find a Club *

DOC BORG

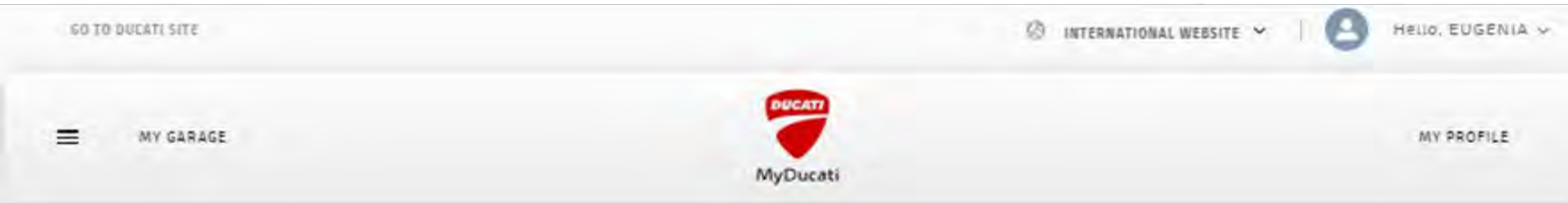
CLUB

DOC BORG PANIGALE

Type*

Cell Phone *

+39 CELL PHONE *



You can search for the Club by entering the City in which it is located.

Clubs corresponding to your search will be displayed.

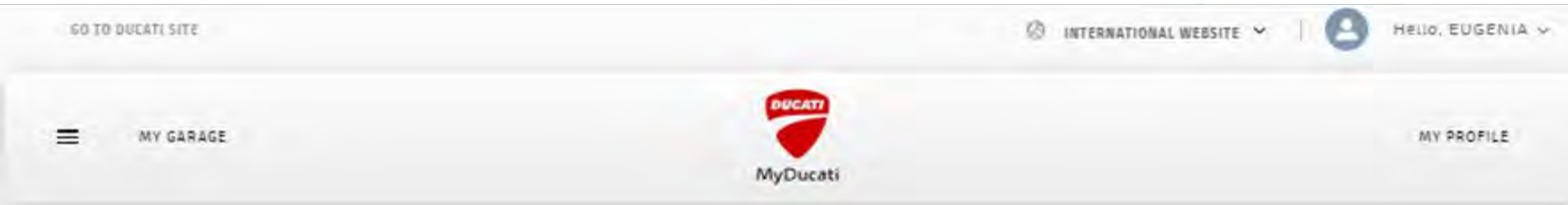
Then select the Club and make sure the system has recognized the selection as valid.

PLEASE NOTE:

You won't find the Clubs you are already registered in the list.



Send the request



When you have filled out the form in all its parts:

- › Read the **Privacy Policy** that you find at the link indicated
- › Click on the **SEND** button
The Club President will immediately receive an e-mail notification and can handle your request and contact you.

Zip/Postal Code*

Country*

IT

Processing of personal data

Ducati Motor Holding S.p.A ("Ducati"), as data controller, will process the personal data you provide to manage your registration to the Ducati Club within the limits set by the privacy policy available at the [following link](#)

SEND

MyDucati

Contacts

For any problem related to your **MyDucati** account you can contact the **Ducati Customer Service** at contact_us@ducati.com

If you encounter problems with the **MyClub** section, you can write to the staff of your reference club or, if you don't have one, to the **DOC Office** at club@ducati.com

THANK YOU